

Adult Social Care Outcomes Framework (ASCOf) 2021/22 to 2023/24

Indicator	Brief Description					Improvement	Comparator	West Mids	England	Rank - England	Quartile	Improvement
		2021/22	2022-23	2023-24 Q1	2023-24 Q2		2021/22	2021/22	2021/22	2021/22	2021/22	Return to move to next quartile
Domain 1 - Enhancing quality of life for people with care and support needs												
1A	Social care-related quality of life	18.9	18.6	18.6	18.6		18.7	18.8	18.9	70	2	19.2
1B	Proportion of people who use services who have control over their daily life	73.7	73.8%	74%	74%		75.7	76.0	76.9	121	4	74.2
1C1A	Proportion of adults receiving self-directed support	86.8	100%	99.8%	99.7%	↔	93.8	90.7	94.5	132	4	93.1
1C1B	Proportion of carers receiving self-directed support	37.1	100%	100.0%	100.0%	↔	98.1	86.7	89.3	143	4	98.4
1C2A	Proportion of adults receiving direct payments	23.4	23%	22.0%	22.0%	↔	30.7	27	26.7	90	3	37.4
1C2B	Proportion of carers receiving direct payments for support direct to carer	37.1	54%	52.3%	62.4%	↑	90.4	78.6	77.6	128	4	67.7
1D	Carer-reported quality of life	7	7	7	7		7.1	7.2	7.3	94	3	7.2
1E	Proportion of adults with learning disabilities in paid employment	2.6 (19)	1.9 (15)	1.9 (14)	1.9 (14)	↔	3.7	3.3	4.8	111	3	
1G	Proportion of adults with learning disabilities who live in their own home or with their family	77.5	80%	79.0%	70.7%	↓	81	73.8	78.8	99	3	81.3
1I1	Proportion of people using services reporting they had as much social contact as they would like	41.7	45%	45%	45%		40.5	41.6	40.6	55	2	42.2
1I2	Proportion of carers who reported that they had as much social contact as they would like	24.6	24.6%	24.6%	24.6		28.4	29.4	28	103	3	26.7
1J	Adjusted Social Care-related quality of life - impact of Adult Social Care Services	0.439	0.423	0.423	0.423		0.408	0.421	0.407	10	1	=

Domain 2 - Delaying and reducing the need for care and support




2A1	Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population	35.1	25.9	5.1 <small>estimated end of year 17.1</small>	12 <small>estimated end of year 23.6</small>	↓	18.9	15.2	13.9	147	4	17.1
	Number of admissions	87	56	11	26							37
2A2	Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population	810.5	728	159 <small>estimated end of year 557</small>	297 <small>estimated end of year 587</small>	↓	582.7	579.5	538.5	138	4	645.3
	Number of admissions	409	367	80	150							325
2B1	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation (effectiveness of the service)	84	81.1%	82.4%	83.3%	↑	79.5	81.2	81.8	78	3	84.5
2D	Proportion of those that received a short term service during the year where the sequel to service was either no ongoing support or support of a lower level	65.1	75.0%	82.6%	79.5%	↓	68.6	68.7	77.6	110	3	76.6

Domain 3 - Ensuring that people have a positive experience of care and support

3A	Overall satisfaction of people who use services with their care and support	62	60.5%	60.5%	60.5%		63.2	62.2	63.9	103	3	63.9
3B	Overall satisfaction of carers with social services	32	32.0%	32.0%	32		35.9	34.6	36.3	110	3	36
3C	Proportion of carers who report that they have been included or consulted in discussion about the person they care for	66.5	66.5%	66.5%	66.5		64.1	61	64.7	50	2	68.1
3D1	Proportion of people who use services who find it easy to find information about services	66.2	70.5%	70.5%	70.5%		63.1	61.6	64.6	61	2	68.5
3D2	Proportion of carers who find it easy to find information about services	58.7	58.7	58.7%	58.7		54.7	54.8	57.7	60	2	61.8

Domain 4 - Ensuring people are safe and protected from avoidable harm

4A	Proportion of people who use services who feel safe	72.0	69.9%	69.9%	69.9%		67.7	70.5	69.2	36	1	=
4B	Proportion of people who use services who say that those services have made them feel safe and secure	85.3	87.4%	87.4%	87.4%		83.8	86.1	85.6	87	3	86

LOCAL	Reviews for people in long term support for 12+ months	44.9%	49.2%	48.4%	49.6%	
LOCAL	Waiting times for Care Act Assessment (average of days)	146	114	92	96	
LOCAL	Waiting list for Care Act Assessment (number of people)	466	461	284	330	
LOCAL	Safeguarding conversion rate from Concerns to Enquiry (%)	15%	17%	24.80%	20%	